

The Information Technology Department exists to manage the campus computer network and all institutionally owned machines, to assist students with accessing the campus network with their personal computing devices, and to deal with all technology-based initiatives on campus.

Be sure to download the free

Bright Space Pulse App

You will be able to access course information, check your grades and use it as a calendar/agenda.

CONTACT HELP DESK

You can contact our Help Desk in one of three ways:

1. Visit helpdesk.burmanu.ca to log a support request and follow through its resolution.
2. Send an email to itticket@burmanu.ca to enter a job directly into the help-desk job log.
3. Dial (403) 782-3381 ext. 4021 and leave details if you get a recording.

CONNECTING TO WIFI

For students who have their own computers or mobile devices, wireless network access is available in all campus buildings. The student network is BUSTUDENT for Burman University students.

To join this network, select BUSTUDENT. You will be prompted to provide your username (without @burmanu.ca) and password. Once you have entered your username and password, you will be able to access the internet, as well as campus printers and portal pages.

BURMAN UNIVERSITY INFORMATION TECHNOLOGY INFO

Help Desk

Ext. 4021
itoffice@burmanu.ca

Colin Hill | Director of Information Technology

Ext. 4021
chill@burmanu.ca

Alex Rocca | Information Technology Support Specialist

alexrocca@burmanu.ca

Rick Foulston | Project Support Specialist

rfoulsto@burmanu.ca

Adrian Schmidt | Systems and Networking Administrator

aschmidt@burmanu.ca



BURMAN UNIVERSITY INFORMATION TECHNOLOGY

TO DISCOVER HOW TO SET UP YOUR PRINTING OPTIONS

visit www.burmanu.ca/servicecatalogue/services/printing

STUDENT EMAIL

A Gmail account is created for all Burman students. Your Burman Gmail account is accessible from any computer or mobile device with an internet connection. You will have access to this Burman email even after graduation. To access your Burman Gmail use your full email (johnsmith@burmanu.ca) and password.

As part of our Google for Education implementation, you have unlimited file storage through Google Drive. Students also have free access to Microsoft Office 365. Use your full email (johnsmith@burmanu.ca) and password to access. (burmanu.ca/servicecatalogue/software)

Portal pages (e.g. D2L or Student Portal) can be accessed using the username (i.e. johnsmith) and password of your email account.

Need to change your password? Please visit burmanu.ca/password.

PRINTERS

There are a variety of student accessible printers across campus. Here is a thorough list of the printer name, its location, colour capabilities, and features.

PRINTER NAME	LOCATION	COLOUR	FEATURES
BSTU-AdminLobby	Admin Building Lower Lobby	B/W	Copy/Scan to email/ USB printing
BSTU-ChanShunComputerLab	Chan Shun Computer Lab	Colour	Copy/Scan to email/ USB printing
BSTU-LakeviewHall	Lakeview Hall Lobby	B/W	Copy/Scan to email/ USB printing
BSTU-MapleHallLobby	Maple Hall Lobby	Colour	Copy/Scan to email/ USB printing
BSTU-McKibbinCentreLounge	McKibbin Lounge	Colour	Copy/Scan to email/ USB printing
BSTU-SocialEyez	SocialEyez Student Lounge	Colour	USB printing
BSTU-LibraryMain	Library	B/W	Copy/Scan to email/ USB printing
BSTU-OutwardPursuitsComputerLab	Outward Pursuits Centre	Colour	Copy/Scan to email/ USB printing
BSTU-WestHallMusicComputerLab	West Hall Computer Lab	Colour	Copy/Scan to email/ USB printing